**Non-functional requirements**

1. MyTaxiService’s system should be available 24/7.
2. The waiting time for a taxi to come that is showed to customers should be updated every 30 seconds.
3. Every functionality offered by the mobile or web application after the login should be reachable within three clicks.
4. Mobile applications’ button available to taxi drivers should be big enough to be easily recognized and pressed while driving.
5. Code should be well documented in order to facilitate extendibility.
6. Email sent to the user in order to confirm registration should arrive in less than 10 minutes.
7. Web and mobile applications should have a similar graphics so that the correlation between the two would be immediately identified by customers.
8. Mobile’s notifications should appear even when the user has not the app opened.
9. The description of the mobile application in the phone store should point out clearly and briefly its functions, allowing a quick comprehension from any type of user.
10. MyTaxiService’s applications should always have imperceptible response time during the navigation within its forms.

*Others*